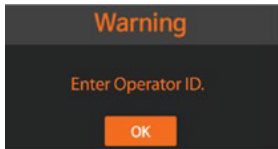
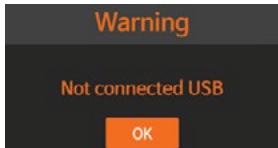
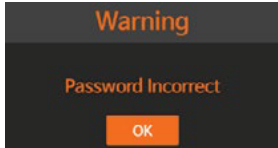
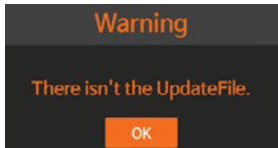
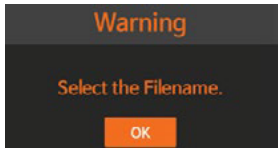
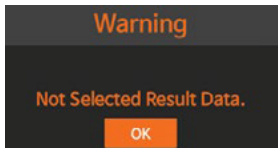
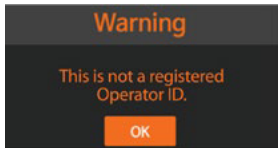


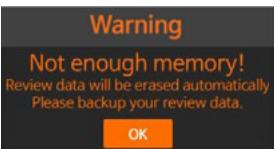


V200 COMMON ERROR CODES

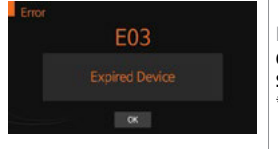
Screen Messages and Troubleshooting


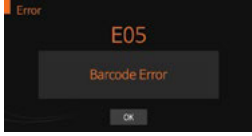
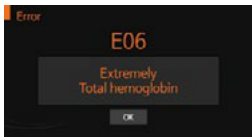
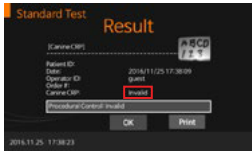
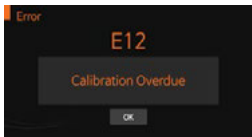
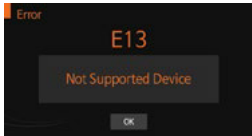
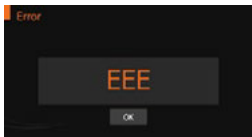
Warning Messages

Indication	Warning description
	Warning: Operator ID. Pressed 'OK' without entering the Operator ID. Solution Enter the operator's ID first, then press 'OK'.
	Warning: USB not connected USB device is not connected. Solution Confirm USB device is connected correctly.
	Warning: Password Entered an incorrect supervisor password. Solution Enter a valid password.
	Warning: Update File Not Found. The update file does not exist on the USB device. Solution Confirm that the update file is on the USB device. After ensuring the update file is on the USB drive, connect the drive and press 'OK'.
	Warning: Select Filename. The settings file is not selected in the 'Load Settings' menu. Solution Check the file name and select the correct file.
	Warning: Result data not selected No selection in the result data list. Solution Press 'Send Selected Result' after selecting the result.
	Warning: Unregistered Operator ID Entered operator ID is not registered. Solution Add operator ID in set mode.
	Warning: Out of Paper There is no printer paper in the analyzer. Solution Refill the printer paper.
	Warning: Incorrect IP address Check the IP address. Solution Confirm the entered IP address.

Indication	Warning description
	Warning: Full memory The maximum of 2000 records has been stored. Solution If the next test result is saved after this warning, the oldest result has already been erased.

Error Messages

Indication	Error description
	E01: Contaminated Device Cause 1: Start button is not pressed immediately after applying the sample. (sample already started migrating before reading). Solution: Try with a new device and press the start button immediately after applying the sample on the device. Cause 2: Used test kit Solution: Try with new device. Cause 3: Too much volume of sample may contaminate the device. Solution: Try with new device and be careful with sample volume. Cause 4: Defective device (unlikely) ; Device itself is contaminated. (Scratch/ Damage) Solution: Try with a new device with a different lot number. Cause 5: Defective machine ; If none of the above causes are found, it could be due to an analyzer defect. Solution: Report to BIONOTE with the error message.
	E02: Insufficient Sample Cause 1: Too much foam while mixing the tablet. Solution: Try with a new device and be careful with the foam during sample preparation. Cause 2: Small volume of sample is applied. Solution: Double-check pipette sample volume. Cause 3: Sticky sample Solution: Centrifuge the specimen and use only the supernatant. Cause 4: Too hot and dry temperature Solution: Try again at room temperature(15~30°C) or turn off the heater. Cause 5: Defective device interrupt proper migration. Solution: Check if migration is done and report to BIONOTE with the error message.
	E03: Expired Test Device Cause 1: Expired Device Solution: Check if the analyzer Date/Time is not properly set. * Setting> General Setting > Date/Time
	E04: Temperature Error Cause 1: Device temperature is not between 15~30°C. Solution: Try with a new device after incubating at room temperature. Cause 2: Analyzer temperature is not between 15~30°C. Solution: Try turning on Analyzer after incubating at room temperature.
	Cause 3: Defective temperature sensor Solution: Try after incubation and report to BIONOTE with the error message.

Indication	Error description
 	<p>E05: Communication Error Cause 1: Communication between the analyzer and barcode reader or printer has failed. Solution: Reconnect the analyzer and the external device. If the error continues after turning the analyzer ON/OFF, report to BIONOTE with the error message.</p> <p>Cause 2: Damaged barcode. Solution: Check if there is a damage on the barcode.</p>
	<p>E06: Extremely Total Hemoglobin Cause 1: Sample is hemolyzed much (The measured total hemoglobin is not in the range of 7 to 23g/dL.) Solution:</p> <ol style="list-style-type: none"> 1. This error occurs with specimens known to have total hemoglobin in the abnormal range. 2. Specimen with high hemolysis can not be used. Prepare the specimen again. 3. If the test kit allows whole-blood sample, this error will not be reported.
	<p>Result: Invalid Cause 1 : The test is invalid. Solution: Retest with a new test device and a new specimen. If the error continues after turning the analyzer ON/OFF, report to BIONOTE with the error message.</p> <p>Cause 2: C-line is out of range. Solution: Double-check if tablet melting process is completed.</p>
	<p>E12: Calibration Overdue Cause 1: The calibration is overdue. Solution: Calibrate analyzer or set up calibration period longer. * Setting> general setting > Set Calibration and QC If the error continues after turning the analyzer ON/OFF, report to BIONOTE with the error message.</p>
	<p>E13: Unsupported Test Device Cause 1: Loaded test device is not appropriate for the analyzer. Solution: Check the type of test device and confirm it is manufactured by BIONOTE</p> <p>Cause 2: Invalid software Solution: Update software.</p>
	<p>EEE: Internal Error Message for the Analyzer Cause 1: An internal error has occurred. Solution: If the error continues after turning the analyzer ON/OFF, report to BIONOTE with the error message.</p>